









## TAURON GROUP'S STRATEGY 2016-2025

September 2016

### TAURON GROUP'S 2016-2025 STRATEGY AGENDA



- I. Premises of the new Strategy
- II. Mission and Vision
- III. Strategic priorities
  - Financial stability
  - Strong Capital Group
  - New organization
- IV. Business objectives and aspirations
- V. Dividend policy
- VI. Installed capacity and CAPEX plan
- VII. TAURON Group's vision in 2025
  - This document presents the main conclusions from the works on TAURON GROUP'S strategy

### CHALLENGES REQUIRE NEW STRATEGIC ACTIONS



### MAIN FACTORS IMPACTING TAURON GROUP



Deteriorating financial position and rising debt



### 2016-2015 STRATEGY ASSUMPTIONS

- Maintaining financial stability (implementing possible actions aimed at optimizing expenses and asset structure)
- Preparing a contingency plan to reduce the CAPEX program



Ambitious CAPEX program well underway



- Continuing the CAPEX program underway while rationalizing expenditures
- Implementing the plan to optimize the Group's financing
- Capital partnership



Increasing customer requirements and new technologies



- Customers at the center of TAURON Group's strategy
- Implementing new business models (without material capital expenditures) that would prepare TAURON for the power industry of tomorrow

#### **KEY CHALLENGES FACING TAURON GROUP (1/3)** TAURON MUST PREPARE FOR POWER INDUSTRY OF TOMORROW



GENERATION

#### **TODAY**

#### **SCENARIO FOR TOMORROW**

#### **DIRECTIONS OF CHANGE**











- Large units are performing the regulation and reserve role
- Higher efficiency and lower emissions
- Decentralized generation, a significant share of distributed generation sources, including RES

DISTRIBUTION TRANSMISSION WHOLESALE TRADING



Local markets





Growing importance of regional markets

- Increased trading complexity
- Cross-border markets, impact of electricity prices













- Energy storage
- Integration of distributed generation sources VPP
- Widespread use of DSR/DSM
- Large cross-border exchange capacity

Electricity flowing to users





Bi-directional power flows



- Grid ready to handle bi-directional power flows
- Transition to quality performance based regulation and expectation of a faster response of the distributor to failures

METER READING



Ordinary meter





Smart metering

- Applications and solutions for customers based on new technologies
- Smart technologies















Active customer

- Broad range of products and services
- Power clusters and growing distributed generation
- Widespread use of DSR/DSM
- High customer awareness and expectations
- Smart applications and solutions for customers















### KEY CHALLENGES FACING TAURON GROUP (2/3) PREMISES OF THE NEW STRATEGY



#### **AREA**

#### TRENDS AND CHANGES

#### Regulations



- Potential introduction of the dual commodity market (capacity market)
- De-carbonization policy and successive regulations aimed at reducing emissions
- Quality and efficiency performance based regulation in the distribution
- Uncertainty regarding RES support as the regulations change
- EU actions aimed at creating a common energy market

#### IMPLICATIONS FOR TAURON GROUP

- Potential benefits of the capacity market for maintaining generation capacity
- → Potential benefits of active regulation activities and of shifting the assets to the regulated segment
- Risk of rising costs of conventional assets as environmental fees go up
- Risk of pressure on the regulated revenue
- Rising wind farm (minimum distance law) and hydroelectric power plants maintenance costs and uncertainty regarding the future RES support
- Risk of pressure on electricity prices as the cross-border exchange increases (lower prices on foreign markets)

#### Market



- Low electricity prices and limited Clean Dark Spread growth potential
- Structural oversupply on the coal market
- Continually rising demand for electricity (~1% per annum). Growing demand for capacity
- Increasing competition on the retail market
- Growing RES generation
- Retreat of the European players and tighter financing for the coal-fired power generation

- Risk of margin decline and of the lower load factor of some assets
- Shutdown of some assets as there is no support from the capacity market
- Need for additional CAPEX in generation capacity in Poland
- Competitive mining assets on the Polish market, however profitability in jeopardy at current coal prices
- Risk of losing substantial volume and profitability in the supply segment, particularly in B2B
- Financing cost and availability risk

#### **KEY CHALLENGES FACING TAURON GROUP (3/3)** PREMISES OF THE NEW STRATEGY



#### **AREA**

#### TRENDS AND CHANGES

#### Customer



- Growing customer awareness, increasing requirements with respect to fulfilling the needs, comprehensiveness of the offering (including additional services)
- Higher expectations with respect to customer service quality and availability

#### IMPLICATIONS FOR TAURON GROUP

- + Potential for expanding the service offering for customers based on TAURON brand and addressing their needs
- ◆ Opportunity for growth by focusing on the customer without the need for large capital investments
- Risk of an increasing loss of customers and arrival of
- +/ new competitors (including from other sectors, e.g. telecommunications companies) Need for new competences, business model and change of the organizational culture in order to compete effectively in these areas

#### **Technology**



- Declining prices of renewable and distributed technologies, rising competitiveness versus conventional generation sources
- Change of the role of the distribution due to the growth of power generation by prosumers (distributed generation))
- Growth of smart technology, microgeneration and energy storage

- + Potential of additional services related to new technologies (e.g. renewable technologies, smart technologies,
- \*/\_ microgeneration, energy storage)
- +/\_ Need to adjust by implementing new operational models Need for new competences and business model in
  - order to compete effectively in these areas
- Long term risk of declining volumes (in distribution and generation), due to prosumers



To compete effectively in the future new competences and organizational culture need to be built now as part of the new model

Opportunities

Risks



### MISSION

With passion and commitment we are delivering modern solutions that provide energy in the constantly changing world

### VISION

We are a company that best meets customer needs in the Polish energy industry





1



#### **Ensuring financial stability**

- Efficiency Improvement Program
- Strategic initiatives
- Investment efficiency improvement

2



#### Building a strong capital group based on three pillars

- Customer relationship as a long term growth platform
- Stable regulatory asset base
- Efficient conventional assets

3



### Deploying organizational changes to support the implementation of the strategy

- Implementation of the new operational model
- Innovative organizational culture



It is necessary to undertake parallel actions in line with the three priorities

### PROSPECTS FOR INDIVIDUAL SEGMENTS OF TAURON GROUP



GROWTH

Customer relationship as a long term growth platform





Supply

New products and services, power generation by prosumers

Stable base of regulated businesses







Distribution

Heat

RES\*)

EFFICIENCY

Efficient conventional assets



Mining



Generation

# PRIORITIES

### IMPLEMENTING PRIORITIES BASED ON THE PILLARS PILLARS OF TAURON'S STRATEGY



#3

#2

#### **TAURON**

New Business Model and Organization Modern organizational culture and values

New model to encourage innovations and new businesses

### Customer relationship as a long term growth platform

- Integrated customer service leader
- Developing products and services, new cooperation (business) models
- Leading electricity supplier with respect to margin, customer service and product offering

### Stable base of regulated businesses

- Modern distribution segment
- Expanding the heat supply and distribution
- Readiness to profitably grow RES installed capacity

### Efficient conventional assets

- Upgrading the generation fleet
- Productive mining assets
- Generation assets required by the system in the regulated area

#1

Financial stability
Operational efficiency, investment efficiency and capital partnerships



### **#1 ENSURING FINANCIAL STABILITY;** NOT TAKING ANY ACTIONS MAY LEAD TO LIQUIDITY ISSUES IN 2017



#### **ACTIONS**

- Efficiency Improvement Program (EIP) 2016-2018
- 2 Strategic initiatives in 2017-2020
- Investment efficiency improvement 2017-2020
  - Reduction of the CAPEX program
- Optimizing the asset structure, including resignation from unprofitable assets
- Operational excellence in all businesses with particular attention paid to asset management

### Optimizing the Group's financing and preparing a contingency plan

- Improved effectiveness of capital allocation with the use of strategic partners
- Preparing some assets for sale

#### **ASSUMPTIONS AND ESTIMATED EFFECTS**

#### Financial effects

- Cumulative EBITDA growth by PLN 1.0bn in 2016-2018
- CAPEX reduction by PLN 0.3bn
- Recurring impact on EBITDA from 2018 of approx. PLN 0.4bn

#### Financial effects

- Cumulative EBITDA growth by PLN 1.2bn in 2017-2020
- Recurring impact on EBITDA from 2020 of approx. PLN 0.3bn
   Financial effects
- PLN 0.7bn as a result of rationalizing expenditures
- PLN 1.5bn as a result of stopping the investment in Łagisza
- Selling or shutting down distributed assets that do not generate synergies in the Group
- Taking unprofitable assets out of service
- Operational excellence program (among others as a result of the employee innovations program)
- Implementing the asset management program at subsidiaries
- Business partnerships to grow core business operations and acquire financing in order to lighten the balance sheet, among others selling a stake in the 910 MW investment project
- As part of the contingency plan, preparing to sell core business operations assets

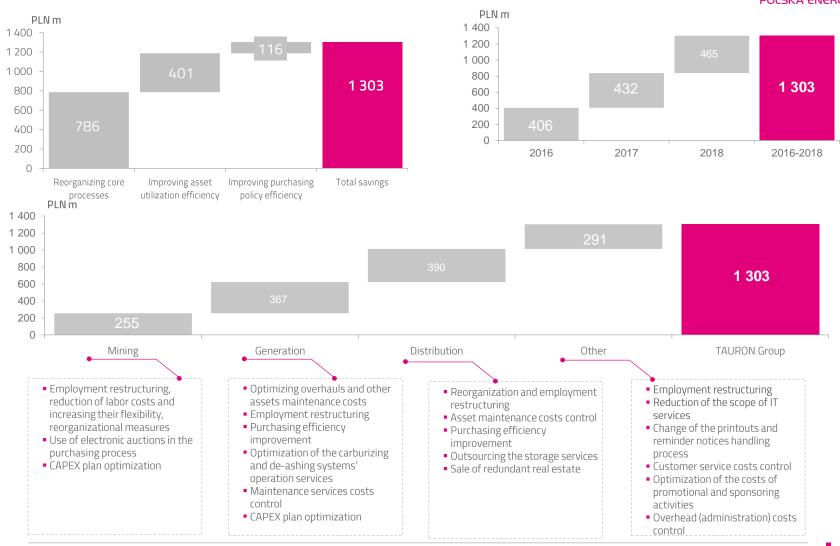


Implementation of the above actions will significantly reduce the risk of breaching the net debt/EBITDA covenant



### 2016-2018 EFFICIENCY IMPROVEMENT PROGRAM (EIP) ADOPTED ON 9 MARCH 2016



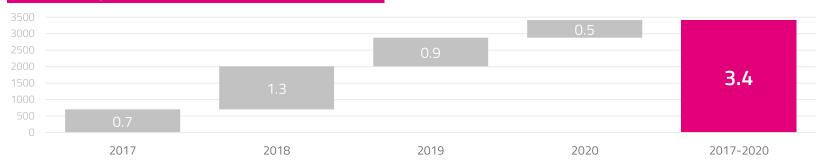




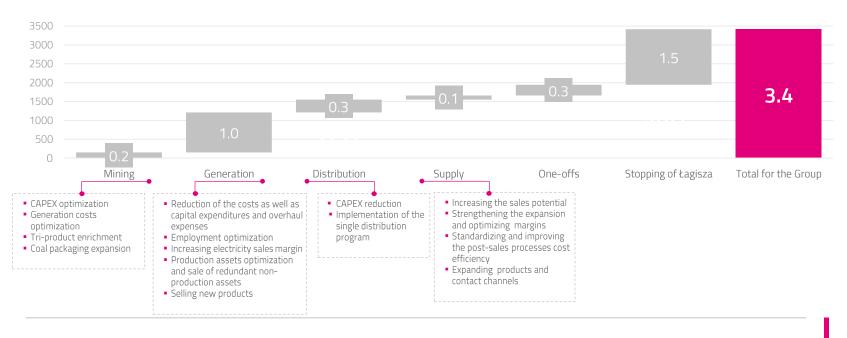
### STRATEGIC INITIATIVES AND CAPEX RATIONALIZATION 2017-2020



#### Financial impact of the initiatives in billions of PLN



#### Financial impact of the initiatives in the lines of business in billions of PLN





### TAURON'S LEGACY CAPEX WAS PLN 20.2BN; AS A RESULT OF RATIONALIZATION PLN 2.2BN IN SAVINGS ALREADY REALIZED





#### Efficient and stable mining

- Construction of Grzegorz shaft at Sobieski coal mine
- Construction of 800m level at Janina coal mine
- Investments at Brzeszcze coal mine



#### **Expansion of the distribution grid**

- Connecting new consumers and sources of electricity
- Upgrading and replacing existing grid assets



CAPEX per

segment

2016-2020 [PLN bn]

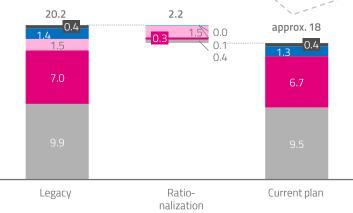
### Optimization of the CAPEX plan underway

- Plan already reduced by PLN 2.2bn, including stopping the investment at Łagisza Power Plant (PLN 1.5bn) and rationalization of expenditures (approx. PLN 0.7bn)
- Planned further review of capital expenditures and their rationalization or delay



### Modernization of the generation fleet and expansion of the heat business

- Construction of new generation capacity, among others the 910 MW coal-fired unit in Jaworzno, the 450 MW CCGT unit in Stalowa Wola
- Expansion of the heating network including the Low Emission Liquidation Program



Supply and other

Mining

El. Łagisza

Generation

Distribution

Optimized expenditures

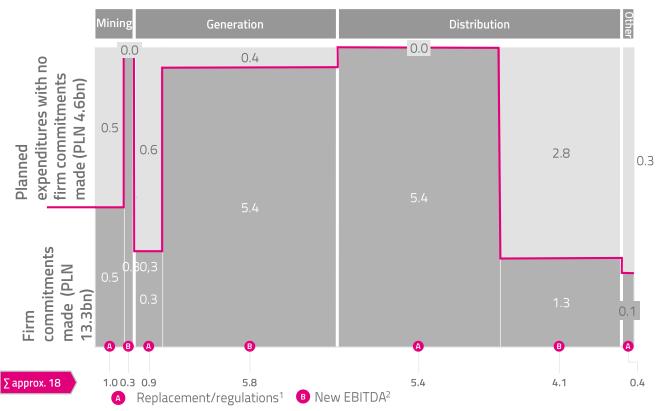


#### **CURRENT CAPEX IS APPROX. PLN 18BN UNTIL 2020; LEGACY INVESTMENT COMMITMENTS COVER 75% OF CAPEX PROGRAM**



#### 2016-2020 CAPEX BREAKDOWN PER CATEGORY

Capital expenditures (PLN bn) per category



#### Comments

75% of the CAPEX plan (approx. PLN 13.3bn) represent firm investment commitments: continued or resulting from declarations made

- Commitments contracted or required by regulations (e.g. connections in Distribution)
- Investment projects underway (e.g. Jaworzno)
- Due to external obligations

25% of the CAPEX plan (approx. PLN 4.6bn) represent planned expenditures, however with no firm commitments made

 Among others, upgrading the Distribution, some maintenance expenditures



Company's financial position and investment projects already underway make it impossible to make new material commitments in the 2020 timeframe

<sup>1.</sup> Includes maintenance expenditures (i.e. maintaining assets in the undeteriorated condition), expenditures required by regulations and new investment projects to replace shutdown assets (e.g. a new unit to replace the old one)



### **#2 BUILDING A STRONG GROUP BASED ON THREE PILLARS**CUSTOMER RELATIONSHIP AS LONG TERM GROWTH PLATFORM



Integrated customer service leader

- Maintaining the leading position in customer service quality measured by the satisfaction index
- Introducing and unifying high customer service standards along each link of the value chain
- Developing modern and integrated sales and customer service channels (omni-channel and e-commerce)

DIRECTIONS

Developing products and services, new cooperation (business) models

- Developing a product offering based on TAURON Group's competences
- Creating an organization that develops and implements innovations and new business models in the supply and customer service areas
- Increasing customer product saturation (selling additional products and services: new products and services, cross-sell)
- Increasing effectiveness of implementing new products and services
- Developing central selling competences for all of the Group's products
- Further improving the quality of the distribution service (an important factor affecting brand perception)
- Taking advantage of market opportunities with respect to acquiring energy related operations
- Potential acquisitions in the B2B and B2C energy services segment

Leading electricity supplier with respect to customer service margin and product offering

- Diversified and attractive gas and electricity offering for individual customers
- Strengthening the profitable business customers portfolio
- Active participation in the expansion of domestic distributed power generation industry (e.g. power generation clusters)
- Developing a brand image as the supplier of a broad range of products and services



Developing competences and model with respect to analyzing customer needs, tailoring the product offering and effectively developing and implementing new cooperation models



ASPIRATION: Not less than 25% of supply segment's revenue/margin from new businesses by 2025



#### #2 BUILDING A STRONG GROUP BASED ON THREE PILLARS STABLE BASE OF REGULATED BUSINESSES



# **DIRECTIONS**

Modern distribution segment

- Integrating the segment's structure and processes Single Distribution Program
- Polish market leader in the area of grid safety and operation efficiency
- Preparing the grid infrastructure and organization for the growth of distributed generation sources

Expanding the heat supply and distribution

- Participating in the Low Emission Liquidation program
- Increasing the infrastructure utilization by actively acquiring new customers and optimizing the use of own and external heat sources
- Seeking multi-fuel solutions (e.g. alternative fuels) for existing assets
- Expanding cogeneration and heat from distributed sources
- Securing heat supplies on the Dabrowa market following the stopping of the Łagisza project

Readiness to profitably grow **RES** installed capacity

- Preparing to profitably grow renewable energy sources capacity
- Partner in the development of new renewable technologies

ow emission liquidation **IMPLEMENTATION** 2017-2022

CONNECTED CAPACITY 218 mw

FINANCING 40% | 60%

cities

INCREASED

1.5 thou. buildings

ENVIRONMENT **EFFECT** 

34.9 thouflats

THOU. TONS CO2/YEAR

98.7 thoupersons

Single Distribution Program





#### #2 BUILDING A STRONG GROUP BASED ON THREE PILLARS **EFFICIENT CONVENTIONAL ASSETS**



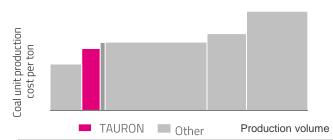
### Upgrading the generation fleet CTIONS <u>DIRE(</u> **Productive** mining assets

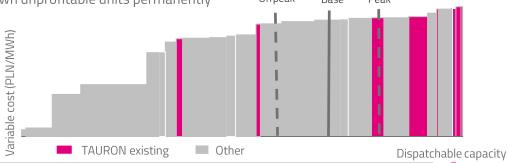
- Construction of the 910 MW coal-fired unit in Jaworzno (probably under a new financing formula)
- Achieving positive cash flows by each power plant by 2020
- Optional shutdown of biomass-fired units
- In the long term expanding the fleet based on smaller, more flexible units, e.g. multifuel, distributed cogeneration, etc.
- Integrating asset management in the Generation and Heat segments in coordination with the Mining segment
- Improving inter-segment cooperation (operation of support services companies, coal purchasing and logistics, support processes, waste utilization)
- Potential to invest in regulated generation assets, provided net debt / EBITDA drops <2.5

- Maintaining TAURON Mining's position as Poland's second most cost-effective coal producer
- Developing a portfolio of products tailored to internal needs
- Developing a product offering targeted at customers outside the Group

**Generation assets** required by the system in the regulated area

- Transferring generation assets to the regulated area in cooperation with TSO (PSE) (for example capacity market/Cold Intervention Reserve (IRZ))
- or shutting down unprofitable units permanently Offpeak Base Peak







### #3 DEPLOYING ORGANIZATIONAL CHANGES; NEW BUSINESS MODEL WILL SUPPORT IMPLEMENTATION OF THE STRATEGY



### PRIORITIES OF THE NEW ORGANIZATIONAL CULTURE



Developing attitudes centered around such values as Partnership, Growth, Courage



Triggering innovations



Open communications



Team work, project teams

### TO BE IMPLEMENTED BASED ON THE NEW PROCESS ORIENTED OPERATIONAL MODEL

CORPORATE CENTER							
Strategy	Finance	Asset Management and Development		Custome and Trad	Co	Support/ Corporate Management	
Process streams	Mining (Segment)	Generation (Segment	RES (Segment)	Heat (Segment)	Distribution (Segment)	Supply (Segment)	
Strategy							
Finance							
Asset Management and Development	t						
Customer and Traa	le						
Corporate Manage Support	ment/						



### #3 INNOVATIONS AND RESEARCH & DEVELOPMENT ACTIVITIES PRIORITY DIRECTIONS



#### PRIORITY DIRECTIONS OF THE INNOVATIVE AND RESEARCH AND DEVELOPMENT ACTIVITIES

#### Actions

Delivering new products and services, and also initiating innovative business undertakings in response to the current and future needs of the Group's customers



- Energy related and non-energy services
- Smart home
- New energy and energy related technologies at the customer's site
- E-mobility

Smart network services

**Customer and** 

his/her needs

Developing and testing new functionalities of the power grid, but also of the heating network, and subsequently utilizing the technological potential of the smart network in order to develop innovative products and services



- Smart Grid and Smart City
- DSR (Demand Side Response)

Distributed power generation

Developing new technological and business competences related to the construction and management of distributed generation sources, energy storage devices



- Cost-effective distributed generation sources, including RES
- Storage systems
- Off-grid systems

Low emission generation technologies

Developing and protecting competitive advantages in coal mining and conventional generation, new application of the coal fuel



- Flexible coal-fired units
- Co-generation
- · Improving mining efficiency
- New coal products including CCU (Carbon Capture and Utilization)



Allocating minimum 0.4% of the consolidated revenue to B+R+I starting from 2017, growth based on, among others, CVC and the long term return on portfolio, annual revision based on the company's financial position



### **#3 INNOVATIONS AND RESEARCH & DEVELOPMENT ACTIVITIES**NEW MODEL OF B+R+I ACTIVITIES



- Defining the needs with respect to technology development
- Generating new ideas, e.g.: through Employee Innovations
- Cooperating in deployments, testing and implementations
- Verifying the assumptions
- Upscaling, commercializing

#### **TAURON's Lines of Business**



Needs.

Ideas







Testing, Implementations, Innovations

- Integration with "value chain"
- Indirect access to the infrastructure and customer base

Commercialization outside TAURON

MARKET

- Joint R+D projects with the
- science (academic) sector and innovative enterprises
- Developing the Culture of Innovations
- Strategic technology alliances (science and industry)
- Knowledge management and IPR
- Widespread use of external funds
- · International projects
- Open Innovation
- Coordinating the commercialization and implementations

## TAURON Research and Innovations



MARKET R+D INSTITUTIONS



#### TAURON CVC



MARKET R+D INSTITUTIONS

- Acceleration, incubation
- Investments in Seeds, Start-Ups, Spin-Offs,
- Government programs e.g.:
  "Start In Poland"
- New businesses
- Joint ventures with other financial institutions
- International activities (e.g. scouting)



#### BUSINESS OBJECTIVES AND ASPIRATIONS OF TAURON'S STRATEGY



#### **ACTIONS WITHIN EACH OF THE** PILLARS ON WHICH TAURON STRATEGY IS BASED ...

#### TAURON PRO

New Business Model and Organization Modern organizational culture and values

#### New model to encourage innovations and new businesses

#### Customer relationship as a long term growth platform

- · Integrated customer service leader
- Developing products and services, new cooperation (business) models
- Leading electricity supplier with respect to customer service margin and product offering

#### Stable base of regulated businesses

- Modern distribution segment
- Expanding the heat supply and distribution
- Readiness to profitably grow RES installed capacity

#### Efficient conventional assets

- Upgrading the generation fleet
- Productive mining assets
- Generation assets required by the system in the regulated area

Financial stability Operational efficiency, investment efficiency and capital partnerships

#### ... WILL ALLOW TO ACHIEVE THE DESIGNATED KEY OBJECTIVES FOR THE GROUP1

- EBITDA topping PLN 4bn in 2020
- Maintaining net debt/EBITDA covenant below 3.5x
- Maintaining a high CSI<sup>2</sup>
- Power plants posting positive cash flows by 2020
- Retaining the customer base
- Unit margin market leader among Poland's 4 largest electricity suppliers
- New businesses will represent at least 25% of supply segment's revenue/margin in 2025

The strategic assumptions and financial forecasts do not take into account any potential revenue from the capacity market. Potential capacity mechanisms should have a positive impact on the position of the generation segment. The current conditions of electricity supply to households were assumed.

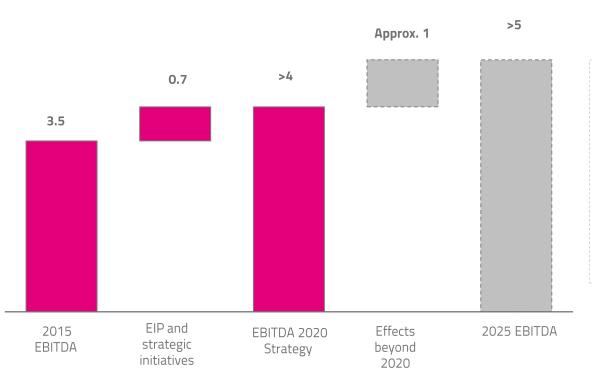


### STRATEGY IMPLEMENTATION MEANS FINANCIAL STABILITY AND COMPLETION OF THE PLANNED INVESTMENT PROJECTS



### 2025 EBITDA HAVING TAKEN INTO ACCOUNT THE RISKS AND THE 2016-2025 STRATEGY (PLN BN)

### RESULTS OF THE STRATEGY IMPLEMENTATION



Maintaining financial stability - net debt/ EBITDA ratio will not exceed 3.5x, and starting from 2018 the ratio will be declining

Completion of the CAPEX plan by 2020

Implementation of new models to prepare TAURON for the power industry of tomorrow







#### **LONG-TERM PERSPECTIVE**

In the long term TAURON plans to pay out a dividend of minimum 40 percent of consolidated net profit



#### **TAURON GROUP'S INTENTION**

TAURON's intention is to provide a dividend yield that would be competitive versus the yield offered by long term debt instruments issued on the Polish market by investment grade rated companies

### The final recommendation on the dividend will be affected by additional factors, including in particular:

- Legal requirements and provisions of the financing agreements, in particular related to not breaching the defined value of the leverage ratio
- Ensuring investment grade rating

- Implementation of the investment policy
- Market situation
- Group's liquidity position
- Cost and ability to obtain financing



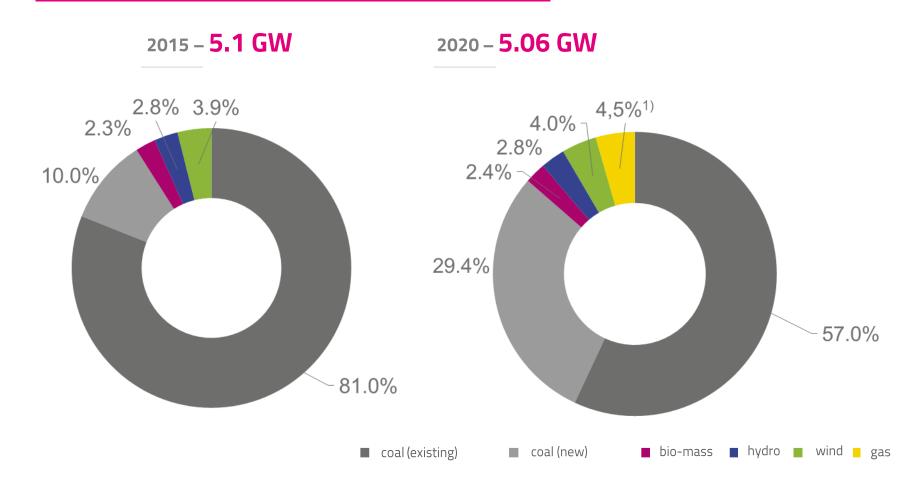
The forecasts that the Strategy is based upon indicate that 2020 will be the first year when the dividend payout will be possible



### INSTALLED CAPACITY; CAPEX PROGRAM WILL ALLOW FOR REPLACING DECOMMISSIONED CAPACITY



#### TAURON GROUP'S INSTALLED CAPACITY







## Additional investment potential in 2020-2025 more than PLN 6bn







### Regulated area

- Electricity distribution
- Heat generation and distribution
- RES with a stable support system
- Participation in the nuclear power generation
- Regulated conventional generation
- · Diversification in the regulated area



### New power industry

- E-mobility
- Distributed heat and electricity generation (including power generation clusters)
- Power generation by prosumers
- Digital solutions
- Smart Home and Smart City solutions
- Energy related services (e.g. energy efficiency)





#### **TAURON TODAY**

#### TAURON 2025

#### **EBITDA structure**



3 main pillars of operations: distribution, generation, trading



Supply
Distribution
Generation

Additionally:
New businesses and
expansion of the supply
segment, some generation
assets shifted to the
regulated segment

#### Customer



Focus on a single product – electricity





Customer=centricity – focus on various customer needs

Model of operations (mainly in regulated assets)



Distributed/ dispersed (e.g. distribution)





Integrated asset management (e.g. "Single Distribution")

**Conventional assets** 



Generation assets not very competitive in the *merit order* 





Upgraded, profitable and partly regulated asset base

Organization



Beginning of the road towards the culture of cooperation and openness





Organizational culture based on common values (Partnership, Growth, Courage)

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